


## Proses Review dari Pengelola Journal Distribution Science



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THE JOURNAL OF DISTRIBUTION SCIENCE

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### Submission with Final Disposition

Total : 3

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| Manuscript ID  | Title                                | Date Submitted  | Date Disposition Set  | Final Disposition  | Operation                          |
|---|---|--|--|---|------------------------------------|
| JDS-Oct-13-2022-383_R5  | <a href="#">SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE</a> | 2022-11-08   | 2022-11-08   | Accept  | <a href="#">View Review Result</a> |

### Review Result

#### Manuscript ID

JDS-Oct-13-2022-383\_R5

#### Title

SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE

#### Decision Made

Editor's Recommendation : Major Revision **Major Revision**

EIC's Decision : **Major Revision**

EIC's Decision : **Major Revision**

EIC's Decision : **Major Revision**

EIC's Decision : **Major Revision**

EIC's Decision : **Major Revision**

EIC's Decision : **Accept**

#### Comment to Author

Reviewer1 :

Please summarize the main contents of the previous studies (theoretical background) in a table.

Table 1 (X) --> Table 1:

#### Comment to Author

Reviewer1 :

Please summarize the main contents of the previous studies (theoretical background) in a table.

Table 1.(X) --> Table 1:

Figure 1.(X) --> Figure 1:

Mark the text of the revised paper in red.

Summarize the main contents of the previous studies (theoretical background) in a table.

Titles and keywords start with a capital letter for each word.

In the reference, write the journal title to the volume in italics.

Shorten the length of journal title to up to 12 words.

(Hamid, 2014). --> Match the body footnote with the information of references.

match the footnotes in the text with the reference information.

Dessler. (2010). Manajemen Sumber Daya Manusia. Jakarta: Indeks.

Endarwita, E. (2013). Pengaruh Kualitas Produk dan Kualitas Pelayanan terhadap Kepuasan dan Loyalitas Nasabah Tabungan Bank BRI Cabang Simpang Empat. Jurnal Apresiasi Ekonomi, 1(3), 167-180.

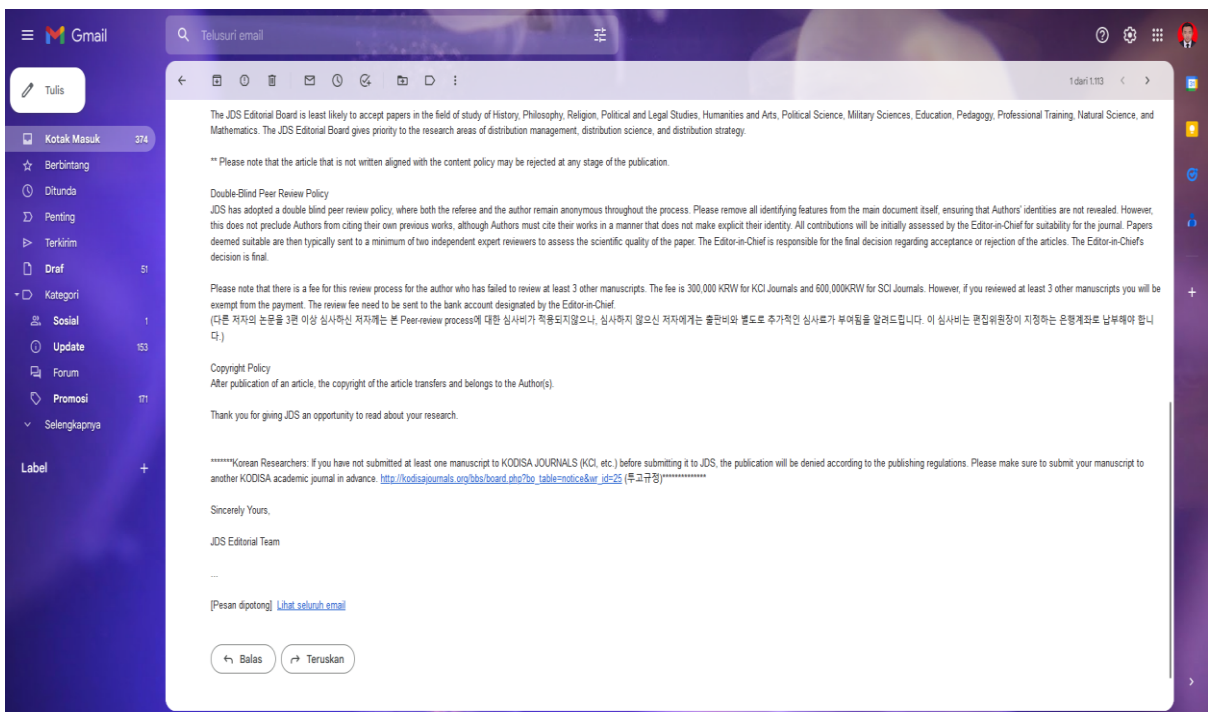
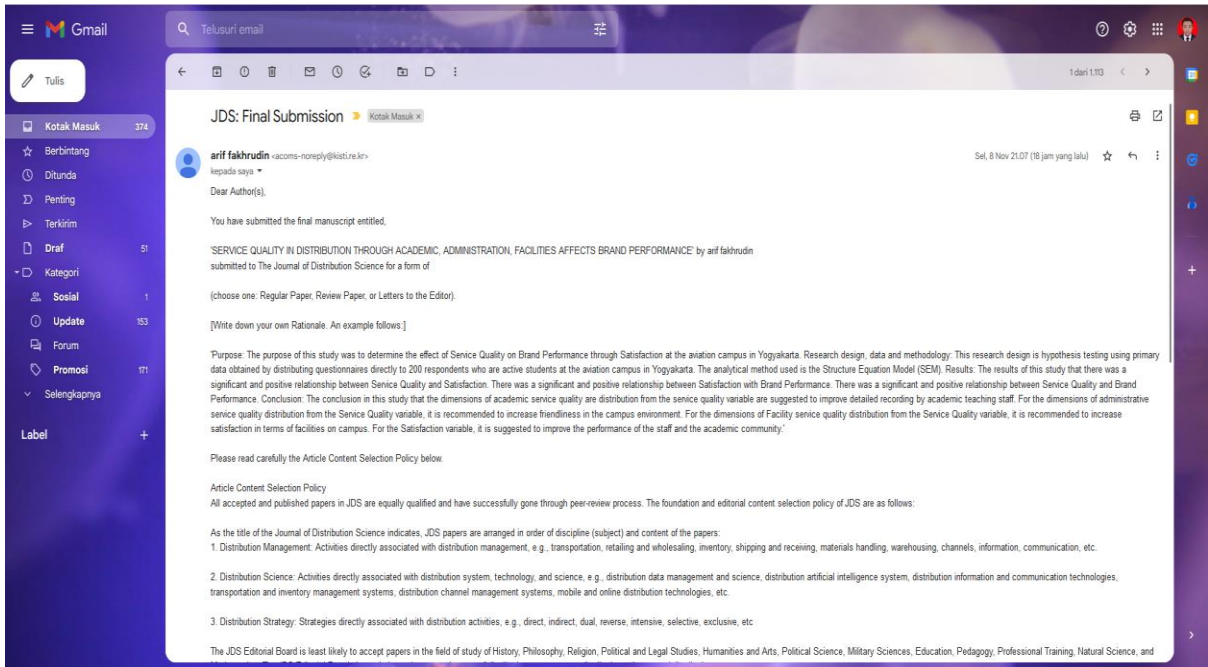
Olson, James A. Ford. (2002). Customer Feedback Modeling. Semarang: Pustaka Binus Press.

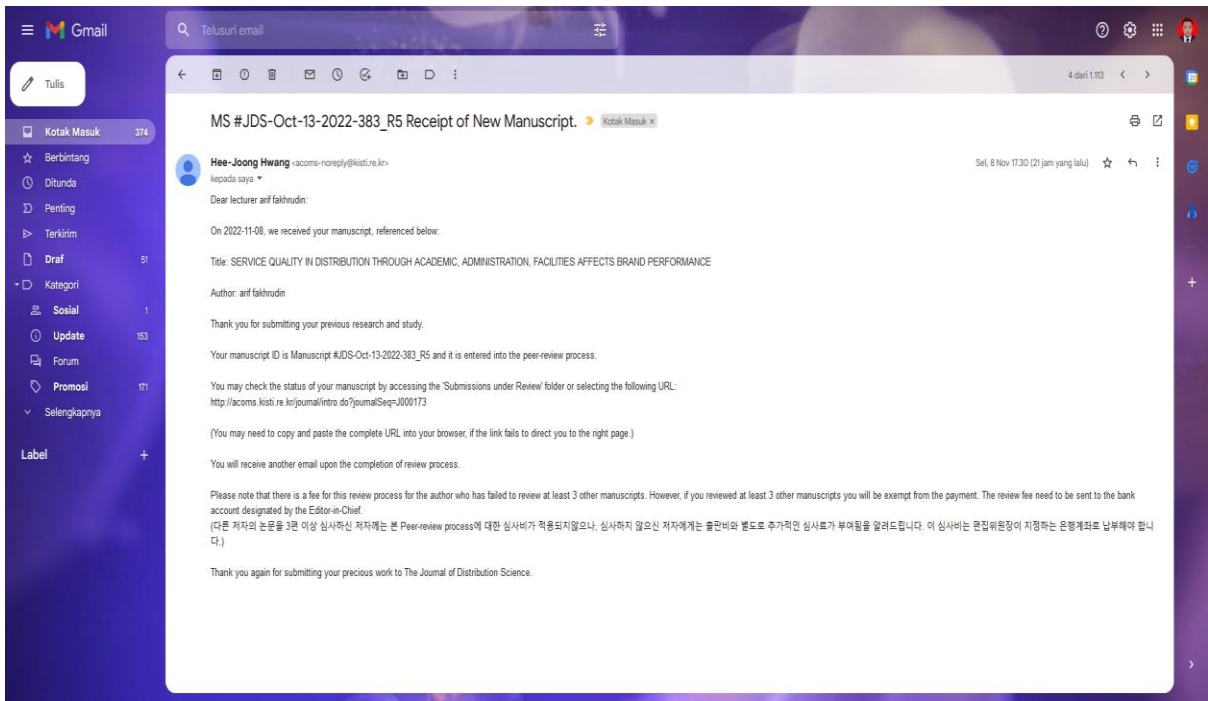
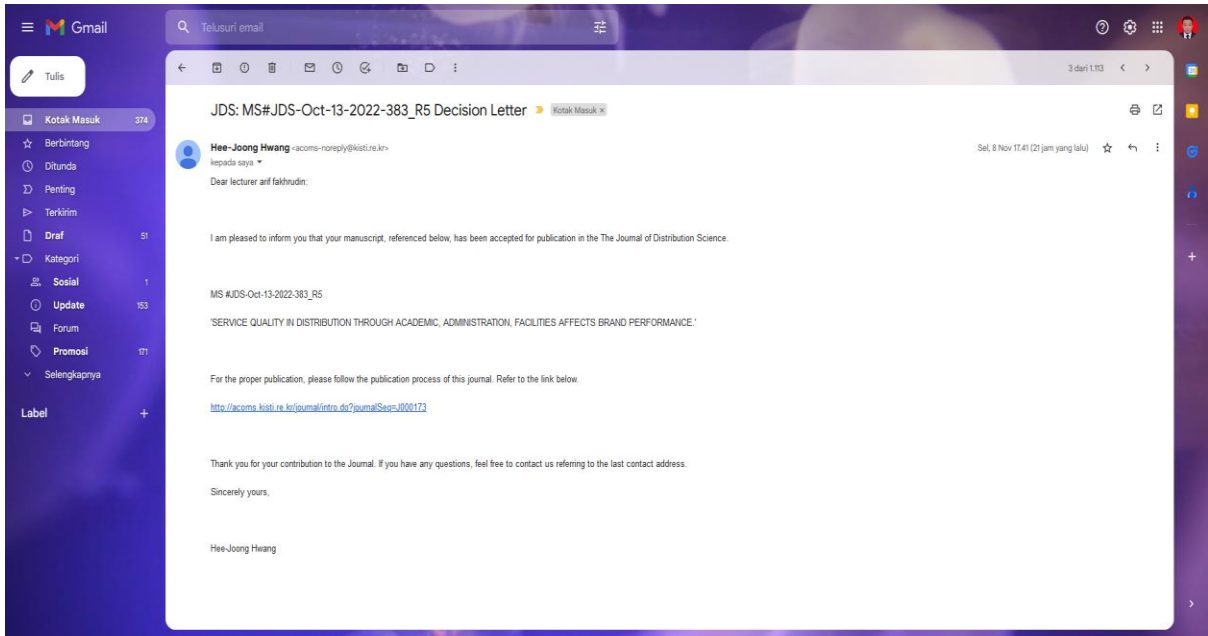
Titles and keywords start with a capital letter for each word.

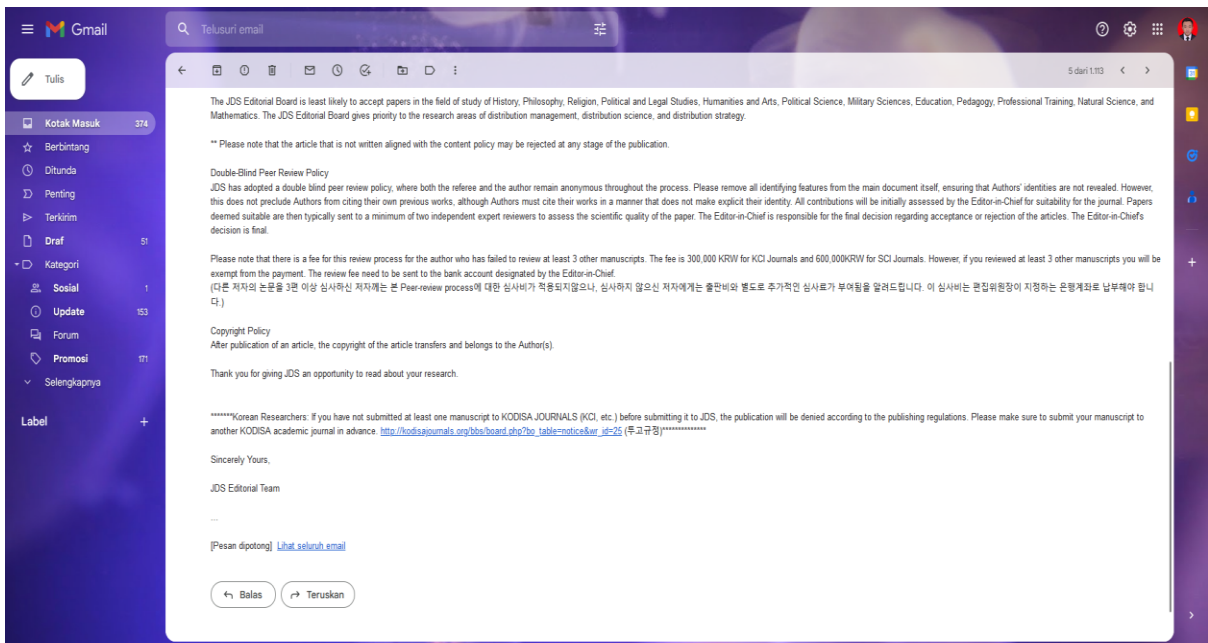
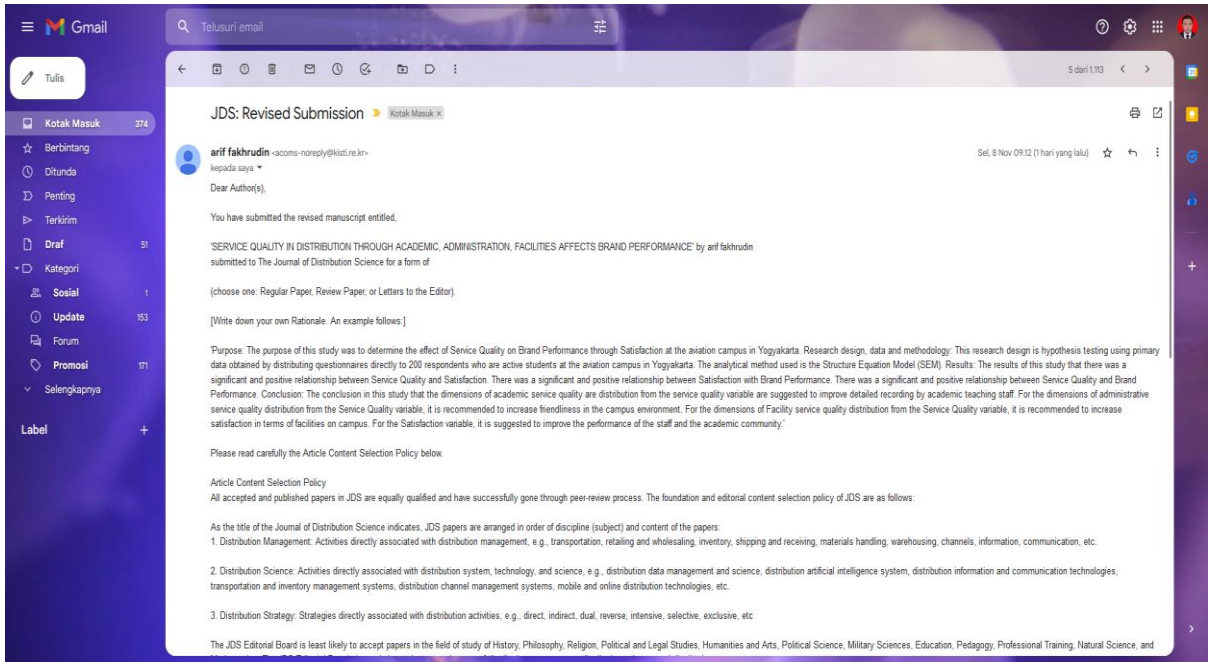
Review History

| Manuscript ID  |            |                            |        |                            |                       |                         |   |
|--|------------|----------------------------|--------|----------------------------|-----------------------|-------------------------|---|
| JDS-Oct-13-2022-383_RS   |            |                            |        |                            |                       |                         |   |
| Title  |            |                            |        |                            |                       |                         |   |
| SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE |            |                            |        |                            |                       |                         |   |
| Manuscript ID  | Submitted  | Checked-in                 | Editor | Reviewer (Invited, Agreed) | Date Review Submitted | Editor's Recommendation | EIC's Decision                                  |
| JDS-Oct-13-2022-383  | (22/10/12) | Hee-Joong Hwang (22/10/13) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Major Revision<br>(22/10/20) |
| JDS-Oct-13-2022-383_R1   | (22/10/27) | Hee-Joong Hwang (22/10/27) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Major Revision<br>(22/10/27) |
| JDS-Oct-13-2022-383_R2   | (22/11/02) | Hee-Joong Hwang (22/11/02) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Major Revision<br>(22/11/02) |
| JDS-Oct-13-2022-383_R3   | (22/11/04) | Hee-Joong Hwang (22/11/05) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Major Revision<br>(22/11/05) |
| JDS-Oct-13-2022-383_R4   | (22/11/07) | Hee-Joong Hwang (22/11/07) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Major Revision<br>(22/11/07) |
| JDS-Oct-13-2022-383_RS   | (22/11/08) | Hee-Joong Hwang (22/11/08) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Accept<br>(22/11/08)         |
| JDS-Oct-13-2022-383_RS   | (22/11/08) |                            |        |                            |                       |                         |   |

| SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE |            |                            |        |                            |                       |                         |   |
|--|------------|----------------------------|--------|----------------------------|-----------------------|-------------------------|---|
| Manuscript ID  | Submitted  | Checked-in                 | Editor | Reviewer (Invited, Agreed) | Date Review Submitted | Editor's Recommendation | EIC's Decision                                  |
| JDS-Oct-13-2022-383  | (22/10/12) | Hee-Joong Hwang (22/10/13) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Major Revision<br>(22/10/20) |
| JDS-Oct-13-2022-383_R1   | (22/10/27) | Hee-Joong Hwang (22/10/27) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Major Revision<br>(22/10/27) |
| JDS-Oct-13-2022-383_R2   | (22/11/02) | Hee-Joong Hwang (22/11/02) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Major Revision<br>(22/11/02) |
| JDS-Oct-13-2022-383_R3   | (22/11/04) | Hee-Joong Hwang (22/11/05) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Major Revision<br>(22/11/05) |
| JDS-Oct-13-2022-383_R4   | (22/11/07) | Hee-Joong Hwang (22/11/07) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Major Revision<br>(22/11/07) |
| JDS-Oct-13-2022-383_RS   | (22/11/08) | Hee-Joong Hwang (22/11/08) | -      | -                          | -                     | -                       | Hee-Joong Hwang<br>Accept<br>(22/11/08)         |







Gmail interface showing an email titled "JDS: MS#JDS-Oct-13-2022-383\_R4 Decision Letter". The sender is Hee-Joong Hwang. The email content includes:

Dear lecturer aif fakhrudin:

Your manuscript, referenced below, has been reviewed for publication in the The Journal of Distribution Science. It has been found to be of potential interest.

MS #JDS-Oct-13-2022-383\_R4

SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE

Unfortunately, the manuscript is not acceptable in present form for publication in the The Journal of Distribution Science. The reviewer has delineated several deficiencies and recommend major revisions which may render the work suitable for publication.

Please edit the ENTIRE paper.

The reviewer's comments are included below and/or attached. If you are willing and able to respond to each of the reviewer's critical comments, we would consider a revised manuscript. Please include a cover letter that addresses each point and indicates how the manuscript has been revised. Also, as supplemental material, please submit a copy of the manuscript with the exact locations of the revisions.

The revised manuscript should be returned to the Editor promptly. A manuscript returned more than one month later will generally be regarded as newly submitted and will be given a new receipt date.

Gmail interface showing the continuation of the email. The content includes:

Thank you for the opportunity to examine this work. If you have any questions, feel free to contact us referring to the last contact address.

Sincerely yours,

Hee-Joong Hwang

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Comments to Author :

Deslier. (2010). Manajemen Sumber Daya Manusia. Jakarta: Indeks.

Enderwita, E. (2013). Pengaruh Kualitas Produk dan Kualitas Pelayanan terhadap Kepuasan dan Loyalitas Nasabah Tabungan Bank BRI Cabang Simpang Empat. Jurnal Apresiasi Ekonomi, 1(3), 167-180.

Ghozali, Imam & Fuad. (2005). Structural Equation Modeling. Semarang: Badan Penerbit Universitas Diponegoro.

Prasetyo, W. B. (2013). Pengaruh Kualitas Pelayanan, Kepercayaan dan Kepuasan terhadap Loyalitas Pelanggan (Studi pada Swalayan Luwes Punwodad). Jurnal Manajemen Pemasaran, 1(2), 1213.

Saidani, B., & Anfin, S. (2012). Pengaruh kualitas produk dan kualitas layanan terhadap kepuasan konsumen dan minat beli pada ranch market. Jurnal Riset Manajemen Sains Indonesia, 3(1), 1222.

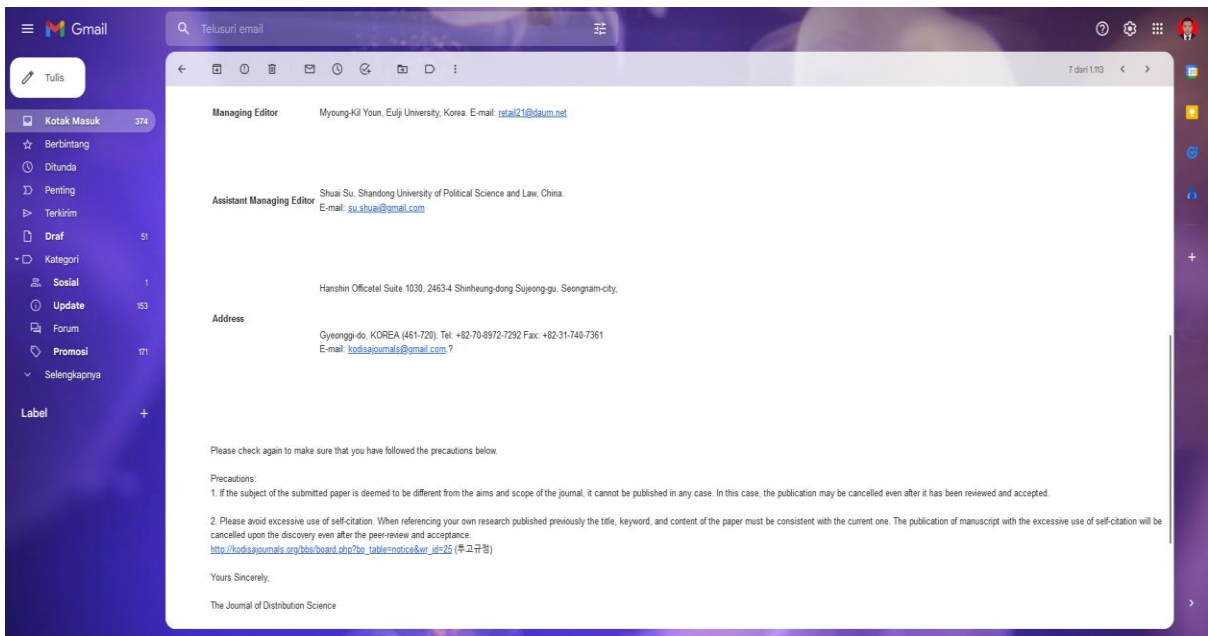
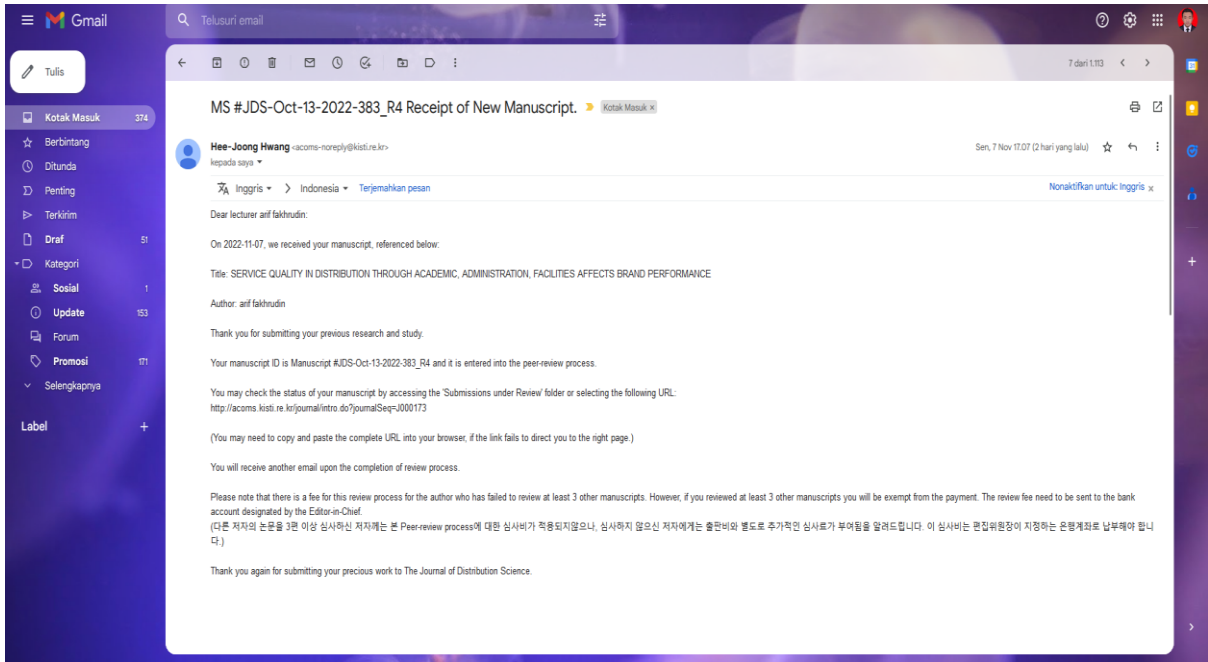
Swasty & Wirana. (2016). Branding Memahami dan Merancang Strategi Merek. Bandung: PT Remaja Rosdakarya.

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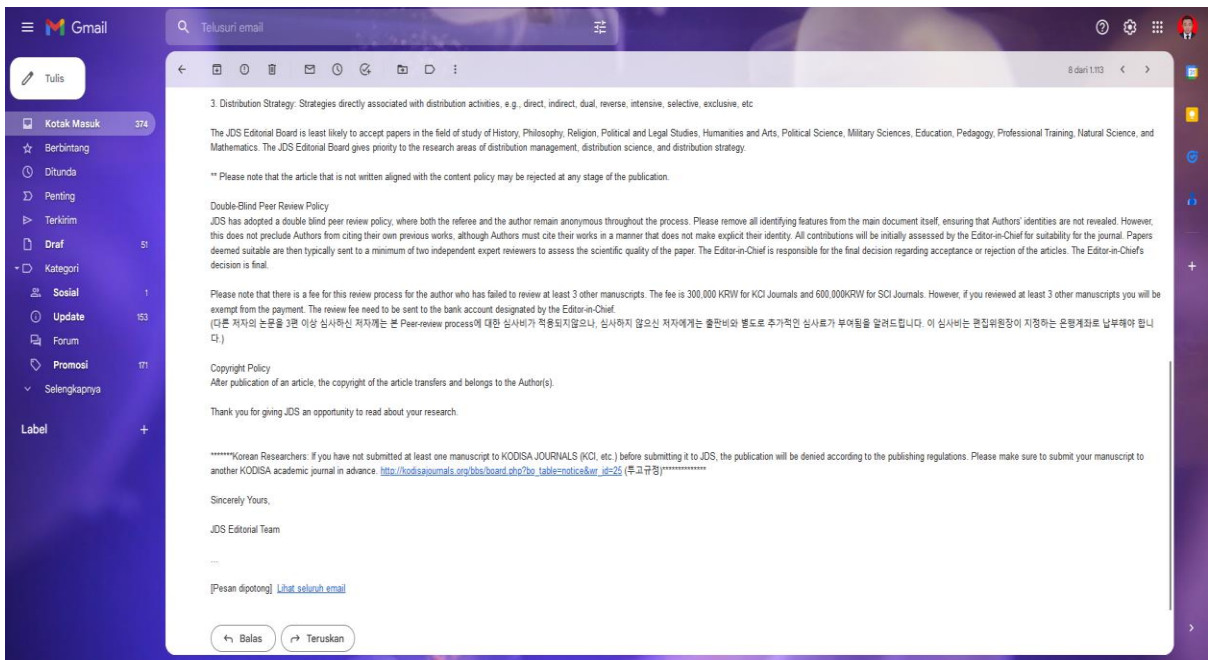
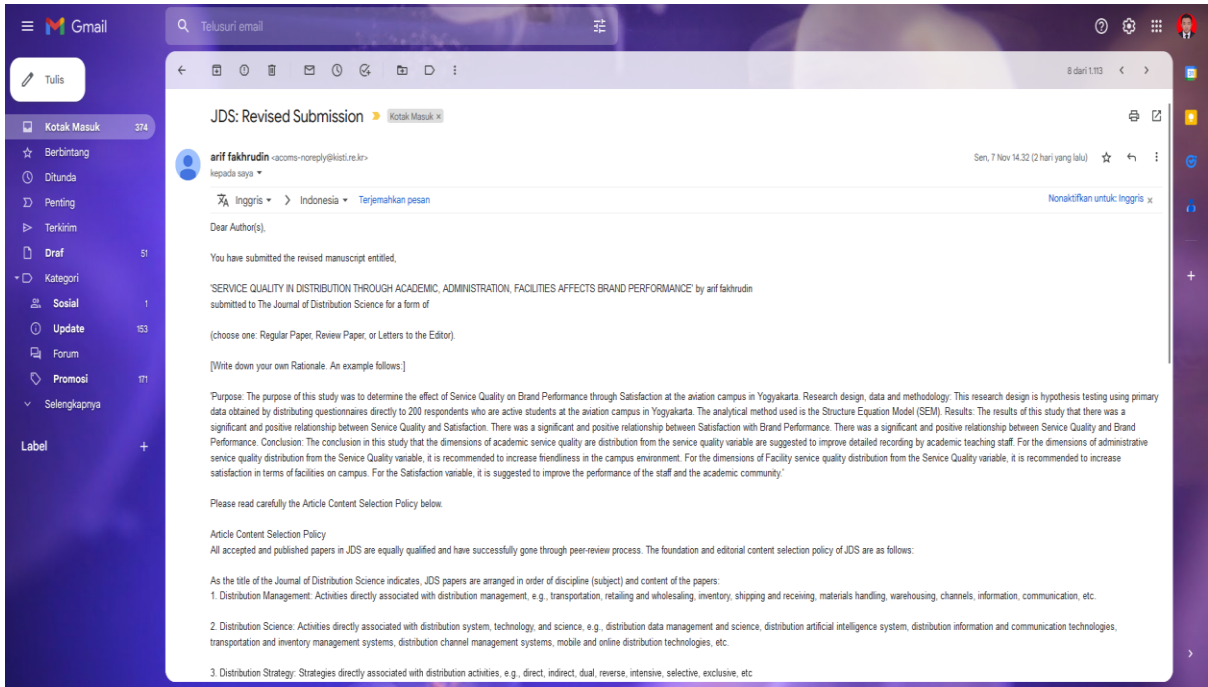
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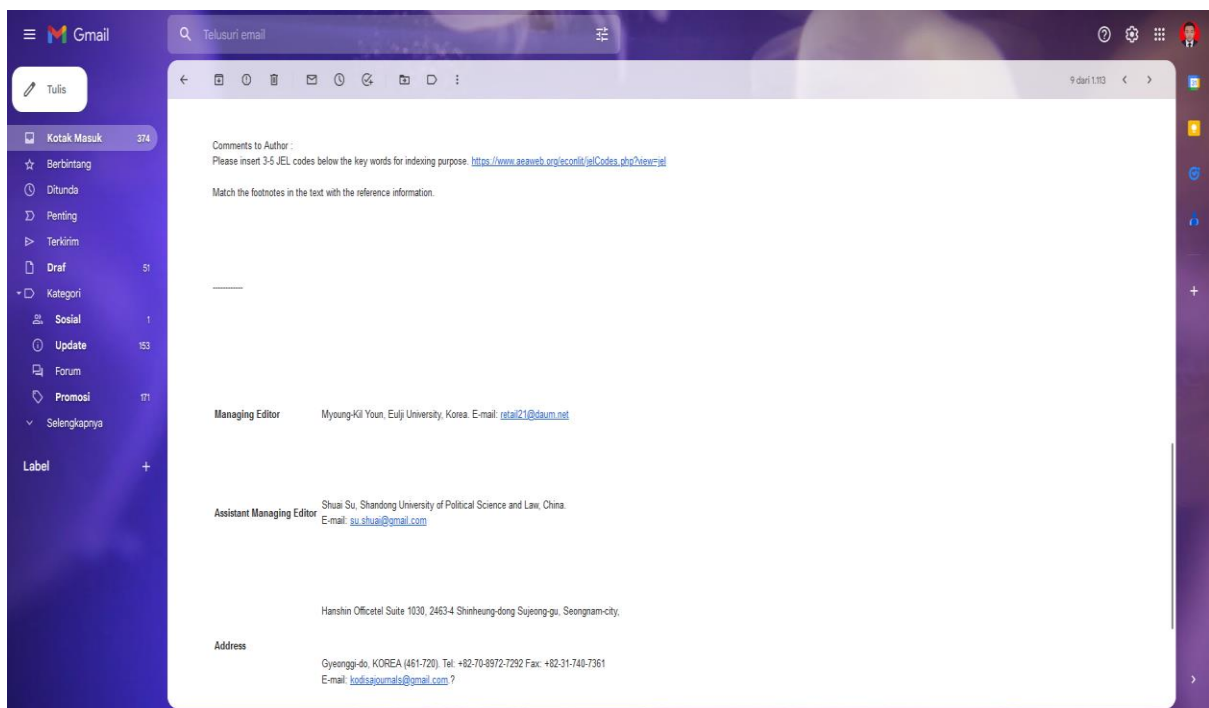
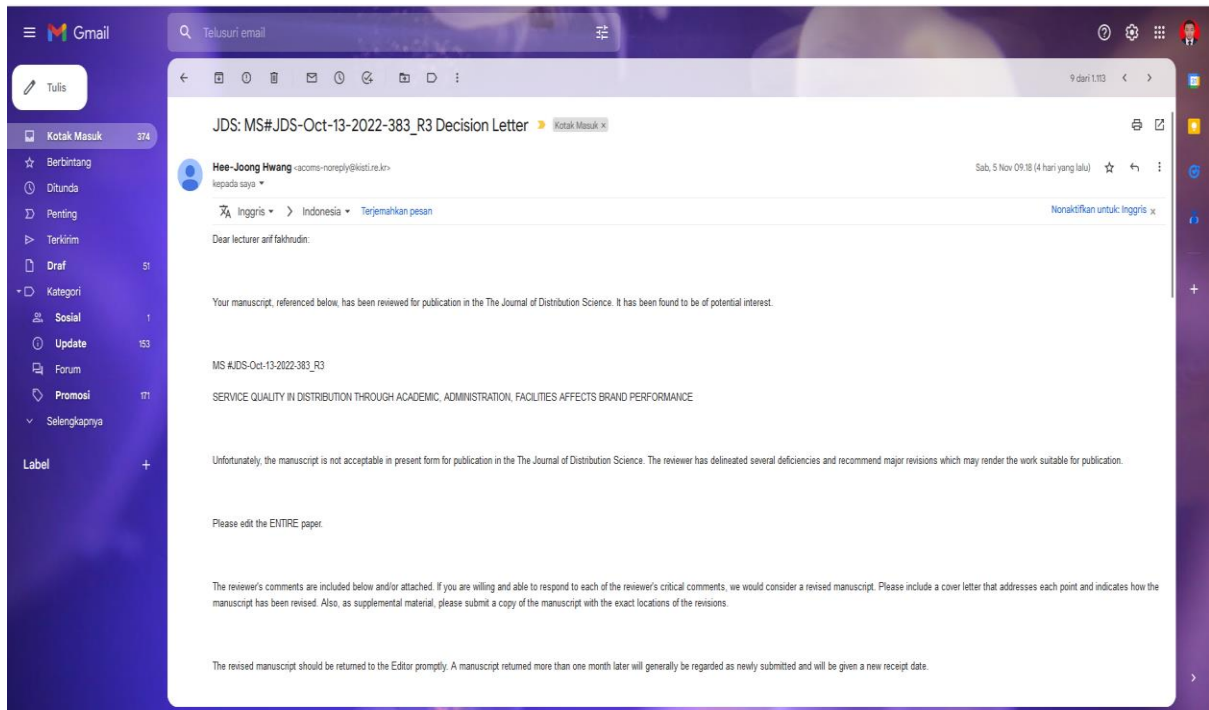
Barger, R. N. (2006). A summary of Lawrence Kohlberg's stages of moral development. Notre Dame: University of Notre Dame.

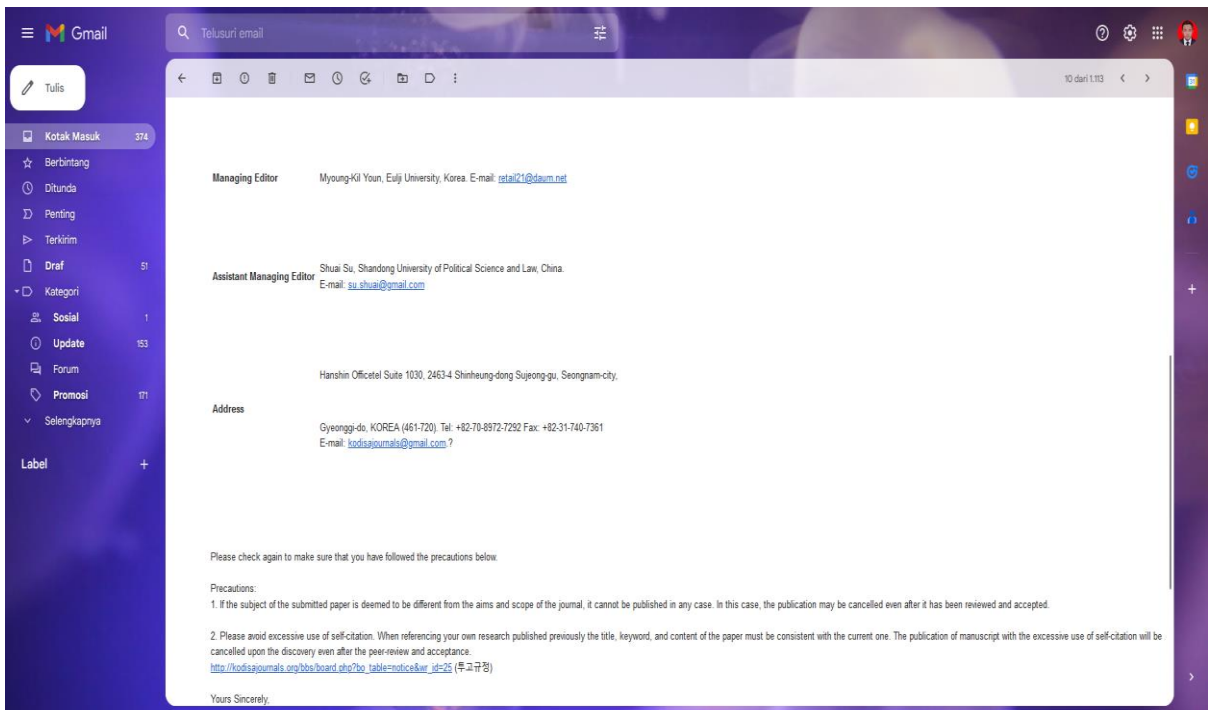
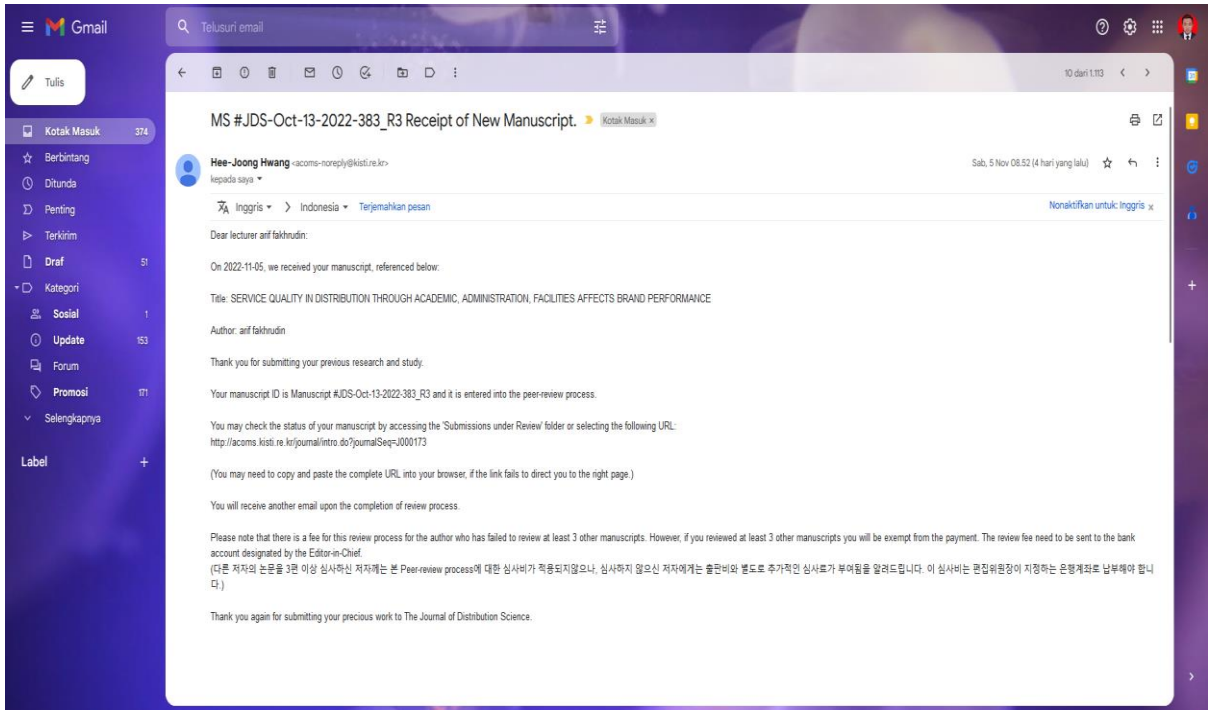
-> Only book or article is allowed in references











**JDS: Revised Submission** Kotak Masuk

arif fakhrudin <acoms-noreply@kodi.re.kr>  
kepada saya

Jum, 4 Nov 15:20 (5 hari yang lalu)

Dear Author(s),

You have submitted the revised manuscript entitled,

**SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE** by arif fakhrudin submitted to The Journal of Distribution Science for a form of (choose one: Regular Paper, Review Paper, or Letters to the Editor).

[Write down your own Rationale. An example follows.]

Purpose: The purpose of this study was to determine the effect of Service Quality on Brand Performance through Satisfaction at the aviation campus in Yogyakarta. Research design, data and methodology; This research design is hypothesis testing using primary data obtained by distributing questionnaires directly to 200 respondents who are active students at the aviation campus in Yogyakarta. The analytical method used is the Structure Equation Model (SEM). Results: The results of this study that there was a significant and positive relationship between Service Quality and Satisfaction. There was a significant and positive relationship between Satisfaction with Brand Performance. There was a significant and positive relationship between Service Quality and Brand Performance. Conclusion: The conclusion in this study that the dimensions of academic service quality are distribution from the service quality variable are suggested to improve detailed recording by academic teaching staff. For the dimensions of administrative service quality distribution from the Service Quality variable, it is recommended to increase friendliness in the campus environment. For the dimensions of Facility service quality distribution from the Service Quality variable, it is recommended to increase satisfaction in terms of facilities on campus. For the Satisfaction variable, it is suggested to improve the performance of the staff and the academic community.

Please read carefully the Article Content Selection Policy below:

Article Content Selection Policy  
All accepted and published papers in JDS are equally qualified and have successfully gone through peer-review process. The foundation and editorial content selection policy of JDS are as follows:

As the title of the Journal of Distribution Science indicates, JDS papers are arranged in order of discipline (subject) and content of the papers:

1. Distribution Management: Activities directly associated with distribution management, e.g., transportation, retailing and wholesaling, inventory, shipping and receiving, materials handling, warehousing, channels, information, communication, etc.
2. Distribution Science: Activities directly associated with distribution system, technology, and science, e.g., distribution data management and science, distribution artificial intelligence system, distribution information and communication technologies, transportation and inventory management systems, distribution channel management systems, mobile and online distribution technologies, etc.
3. Distribution Strategy: Strategies directly associated with distribution activities, e.g., direct, indirect, dual, reverse, intensive, selective, exclusive, etc.

\*\*\* Please note that the article that is not written aligned with the content policy may be rejected at any stage of the publication.

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JDS has adopted a double blind peer review policy, where both the referee and the author remain anonymous throughout the process. Please remove all identifying features from the main document itself, ensuring that Authors' identities are not revealed. However, this does not preclude Authors from citing their own previous works, although Authors must cite their works in a manner that does not make explicit their identity. All contributions will be initially assessed by the Editor-in-Chief for suitability for the journal. Papers deemed suitable are then typically sent to a minimum of two independent expert reviewers to assess the scientific quality of the paper. The Editor-in-Chief is responsible for the final decision regarding acceptance or rejection of the articles. The Editor-in-Chief's decision is final.

Please note that there is a fee for this review process for the author who has failed to review at least 3 other manuscripts. The fee is 300,000 KRW for KCI Journals and 600,000KRW for SCI Journals. However, if you reviewed at least 3 other manuscripts you will be exempt from the payment. The review fee need to be sent to the bank account designated by the Editor-in-Chief.  
(다른 저자의 논문을 3편 이상 심사하신 저자에게는 본 Peer-review process에 대한 심사비가 적용되지 않습니다. 심사하지 않으신 저자에게는 출판비의 별도로 추가적인 심사료가 부여됨을 알려드립니다. 이 심사비는 편집위원장이 지정하는 은행계좌로 납부해야 합니다.)

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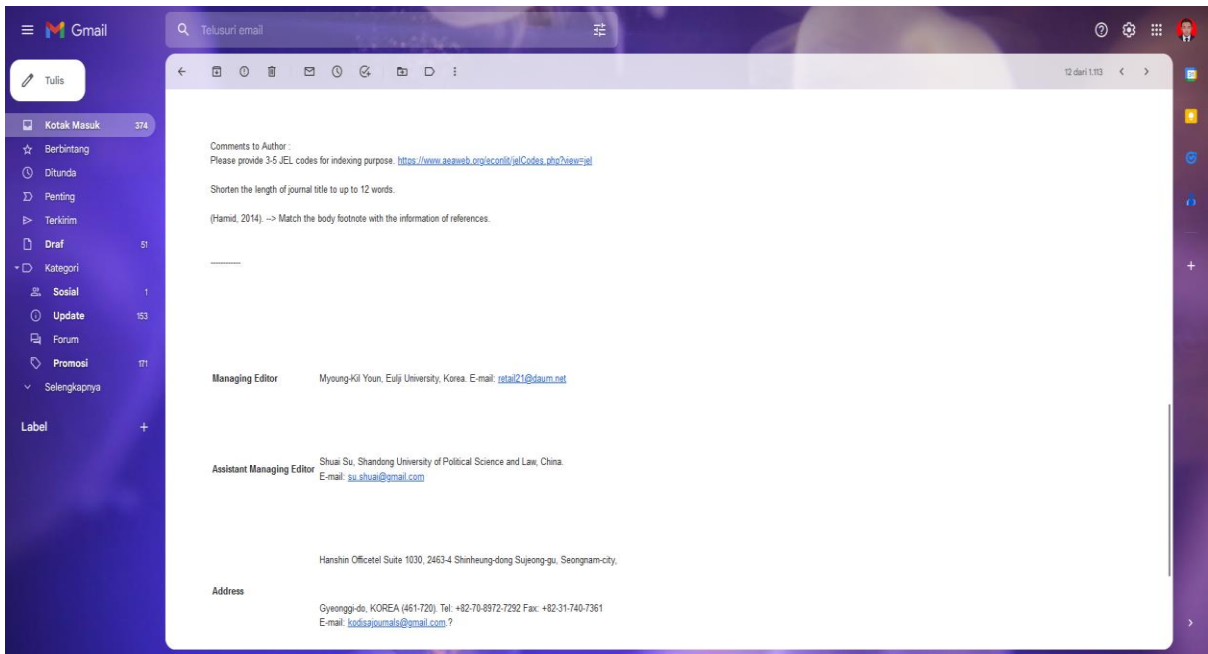
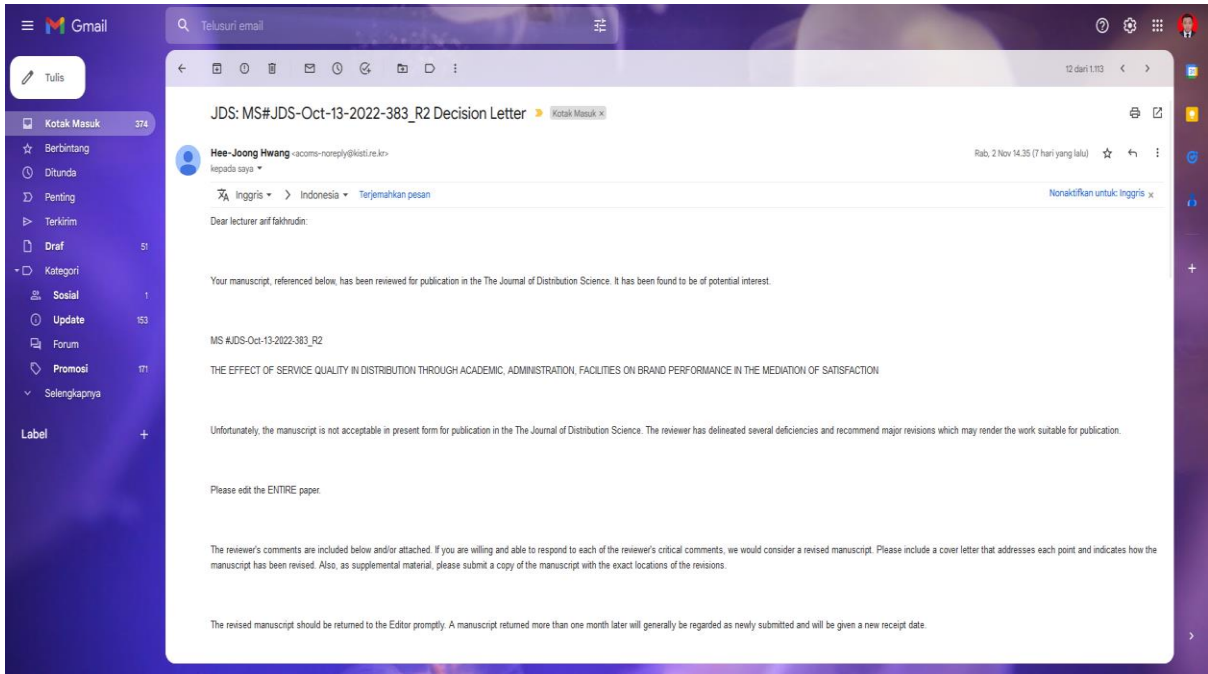
Thank you for giving JDS an opportunity to read about your research.

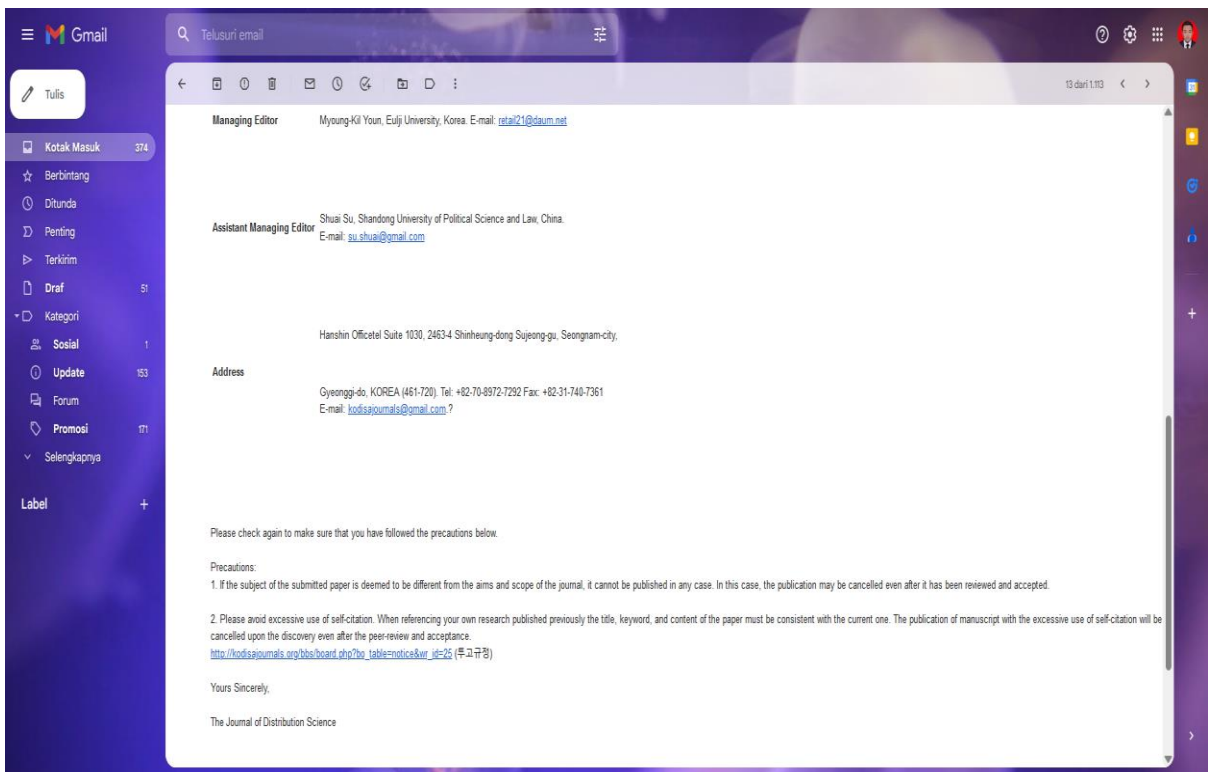
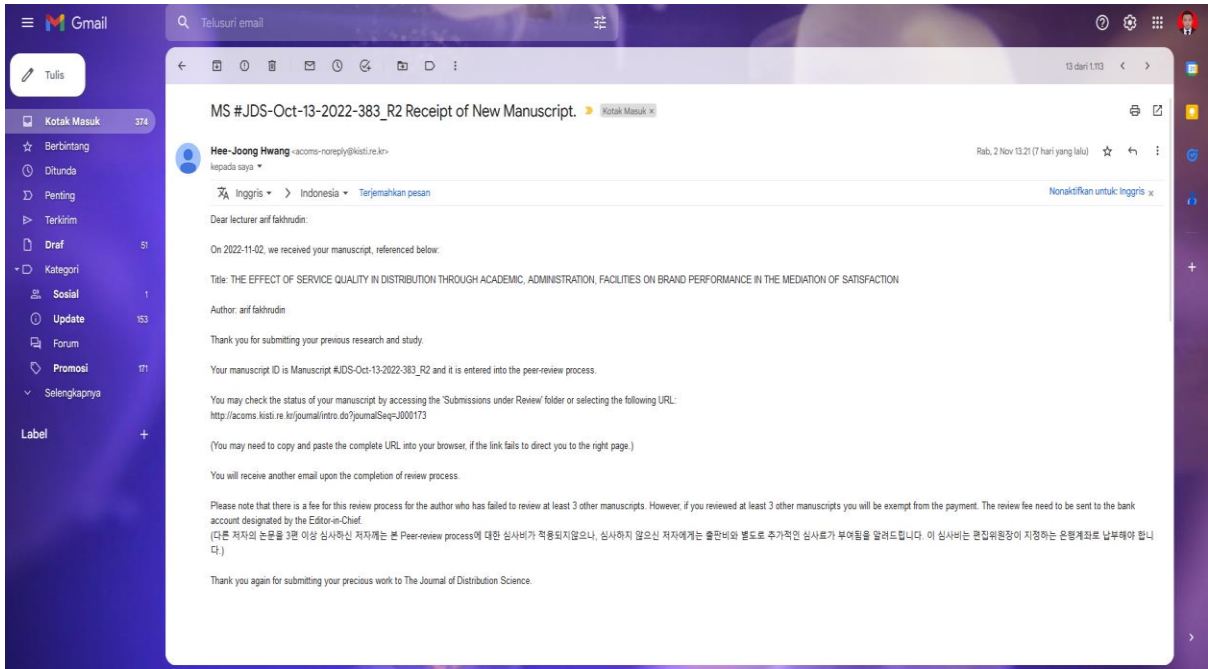
\*\*\*\*\*Korean Researchers: If you have not submitted at least one manuscript to KODISA JOURNALS (KCI, etc.) before submitting it to JDS, the publication will be denied according to the publishing regulations. Please make sure to submit your manuscript to another KODISA academic journal in advance. [http://kodisajournals.org/bsb/board.php?table=notice&ur\\_id=25](http://kodisajournals.org/bsb/board.php?table=notice&ur_id=25) (투고규정)\*\*\*\*\*

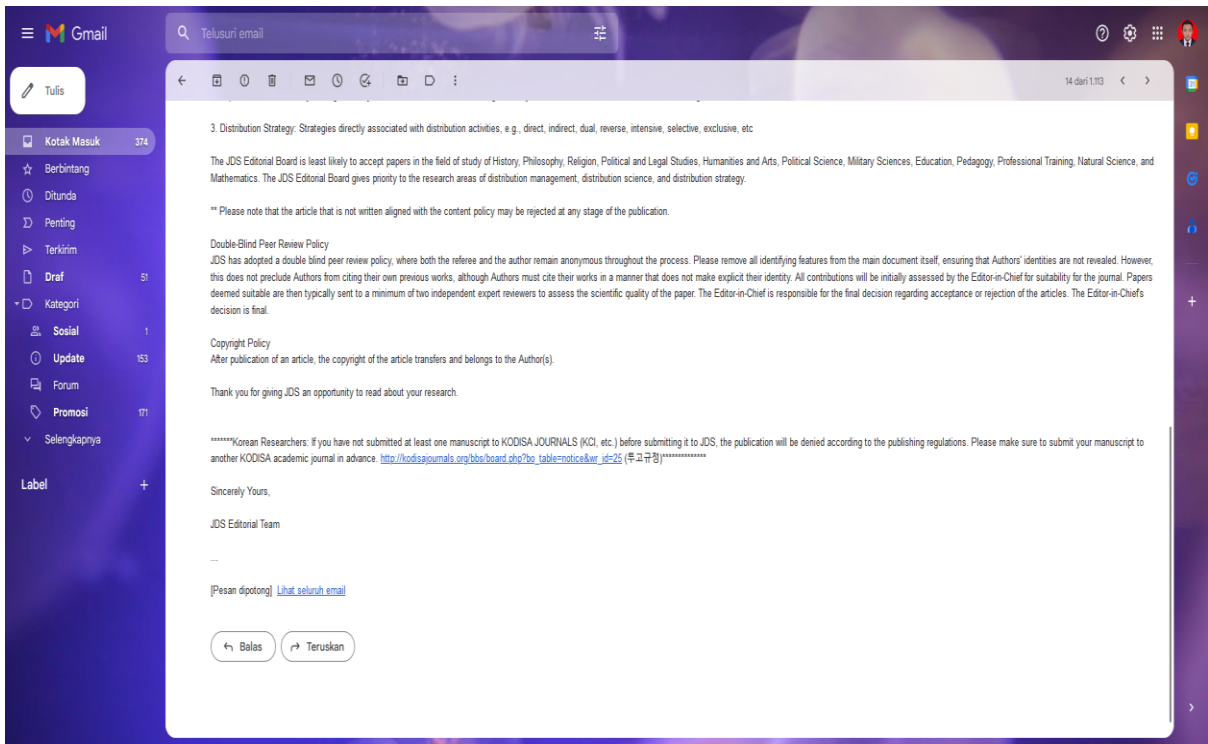
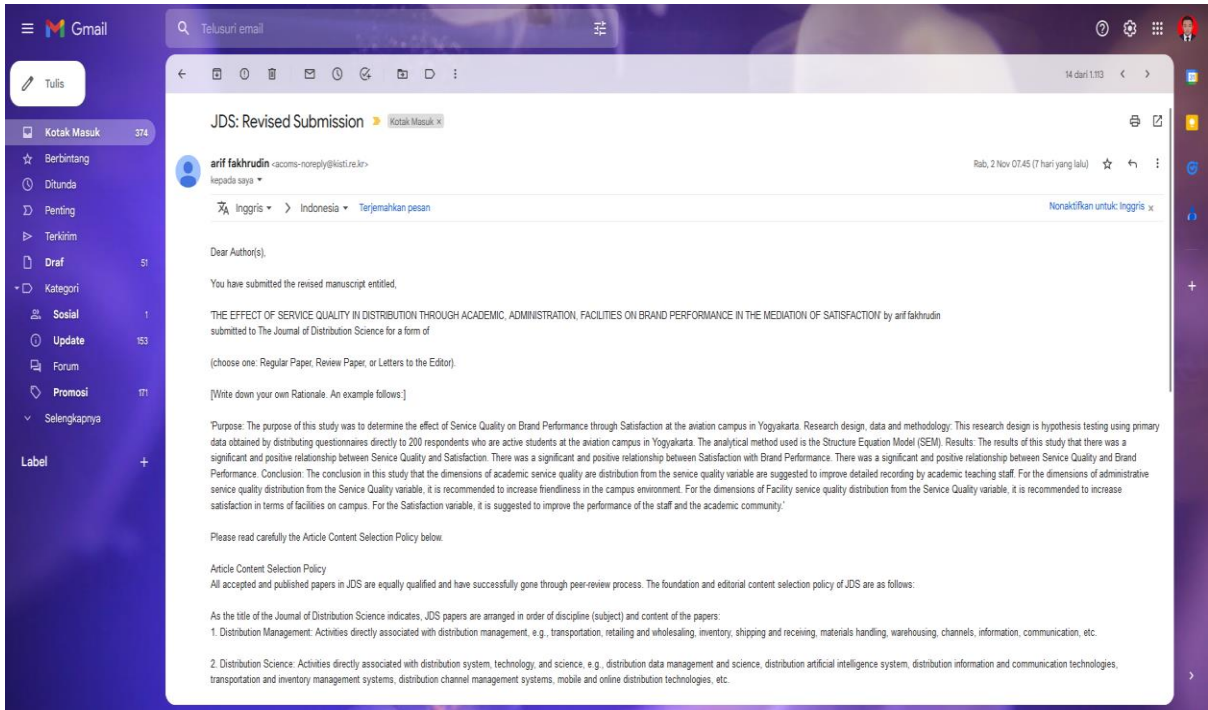
Sincerely Yours,  
JDS Editorial Team

[Pesan dipotong] [Lihat seluruh email](#)

Balas Teruskan







Gmail interface showing an email titled "JDS: MS#JDS-Oct-13-2022-383\_R1 Decision Letter". The email is from Hee-Joong Hwang to the user. The subject is "JDS: MS#JDS-Oct-13-2022-383\_R1 Decision Letter". The email content includes:

Dear lecturer arif fakhrudin:

Your manuscript, referenced below, has been reviewed for publication in the The Journal of Distribution Science. It has been found to be of potential interest.

MS #JDS-Oct-13-2022-383\_R1

THE EFFECT OF SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES ON BRAND PERFORMANCE IN THE MEDIATION OF SATISFACTION

Unfortunately, the manuscript is not acceptable in present form for publication in the The Journal of Distribution Science. The reviewer has delineated several deficiencies and recommend major revisions which may render the work suitable for publication.

Please edit the ENTIRE paper.

The reviewer's comments are included below and/or attached. If you are willing and able to respond to each of the reviewer's critical comments, we would consider a revised manuscript. Please include a cover letter that addresses each point and indicates how the manuscript has been revised. Also, as supplemental material, please submit a copy of the manuscript with the exact locations of the revisions.

The revised manuscript should be returned to the Editor promptly. A manuscript returned more than one month later will generally be regarded as newly submitted and will be given a new receipt date.

Gmail interface showing the "Comments to Author" section of the decision letter. The text includes:

Comments to Author :  
Mark the text of the revised paper in red.

Summarize the main contents of the previous studies (theoretical background) in a table.  
Titles and keywords start with a capital letter for each word.  
In the references, write the journal title to the volume in italics.  
Pay attention to the space between the journal name, volume (issue), and page in the reference.  
Match the information of body footnotes with that of references.

Managing Editor Myoung-Kil Youn, Euji University, Korea. E-mail: [retail21@daum.net](mailto:retail21@daum.net)

Assistant Managing Editor Shuai Su, Shandong University of Political Science and Law, China.  
E-mail: [su.shuai@gmail.com](mailto:su.shuai@gmail.com)

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E-mail: [kodisajournals@gmail.com](mailto:kodisajournals@gmail.com) ?



Gmail interface showing an email titled "MS #JDS-Oct-13-2022-383\_R1 Receipt of New Manuscript." The email is from Hee-Joong Hwang to the sender. The subject is in Indonesian: "Terjemahkan pesan".

Dear lecturer arif fakhrudin:

On 2022-10-27, we received your manuscript, referenced below:

Title: THE EFFECT OF SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES ON BRAND PERFORMANCE IN THE MEDIATION OF SATISFACTION

Author: arif fakhrudin

Thank you for submitting your previous research and study.

Your manuscript ID is Manuscript #JDS-Oct-13-2022-383\_R1 and it is entered into the peer-review process.

You may check the status of your manuscript by accessing the "Submissions under Review" folder or selecting the following URL:  
<http://acoms.kisti.re.kr/journal/intro.do?journalSeq=J000173>

(You may need to copy and paste the complete URL into your browser, if the link fails to direct you to the right page.)

You will receive another email upon the completion of review process.

Please note that there is a fee for this review process for the author who has failed to review at least 3 other manuscripts. However, if you reviewed at least 3 other manuscripts you will be exempt from the payment. The review fee need to be sent to the bank account designated by the Editor-in-Chief.

(다른 저자의 논문을 3편 이상 심사하신 저자에게는 본 Peer-review process에 대한 심사비가 적용되지않으나, 심사하지 않은 저자에게는 출판비의 별도로 추가적인 심사료가 부과될 예정입니다. 이 심사비는 편집위원장이 지정하는 은행계좌로 납부해야 합니다.)

Thank you again for submitting your precious work to The Journal of Distribution Science.

Gmail interface showing an email from the Managing Editor, Myoung-Kil Youn, Eulji University, Korea. The email is addressed to the sender.

**Managing Editor** Myoung-Kil Youn, Eulji University, Korea. E-mail: [retal21@daum.net](mailto:retal21@daum.net)

**Assistant Managing Editor** Shuai Su, Shandong University of Political Science and Law, China. E-mail: [su.shuai@gmail.com](mailto:su.shuai@gmail.com)

Hanshin Officetal Suite 1030, 2463-4 Shinheung-dong Sujeong-gu, Seongnam-city,

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Please check again to make sure that you have followed the precautions below.

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2. Please avoid excessive use of self-citation. When referencing your own research published previously the title, keyword, and content of the paper must be consistent with the current one. The publication of manuscript with the excessive use of self-citation will be cancelled upon the discovery even after the peer-review and acceptance.  
[http://kodisajournals.org/boards/board.php?bo\\_table=notice&wr\\_id=26](http://kodisajournals.org/boards/board.php?bo_table=notice&wr_id=26) (부고규정)

Yours Sincerely,  
 The Journal of Distribution Science

